



## incovo ICT Solutions for Education Facilities in Scotland

As one of Scotland's leading ICT solutions providers, we understand that Educational Establishments are looking to improve their functionality, modernise their equipment and increase the capacity of their telephone systems. Most will look to change due to operational or functionality requirements but often upgrading systems can often also result in financial savings.

### Solutions



#### Outbound IVR

Provides automated notification calls for attendance updates, snow days, upcoming registration deadlines and many more.



#### Voice Forms IVR

Allows students and parents to fill forms by telephone. When combined with speech-to-text capabilities forms can easily be processed without involving administrators.





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### Solutions



#### Emergency Notification

Provides desktop screen pop and telephone call based alerts when an emergency or advisory number has been dialed. Location sharing information allows school staff to respond more quickly to emergency situations and mobilize internal staff when needed.



#### Phone Use Scheduler

Allows authorised personnel to block or allow calls to classroom phones based on a pre-defined schedule.



#### Pin Access Codes

Deploy phones into classrooms and implement PIN code access to ensure only authorised staff can access them and secure the device.





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### Solutions



#### Mobile Working

In most schools many of the staff are mobile and so access while on the move is critical. With integrated WiFi, DECT or Smartphone and PC applications you can ensure you can always contact staff.



#### Distributed Architecture

Separate buildings such as Nurseries or Annexe Buildings can easily be serviced from the central system by adding a module to the main system. This means all types of connectivity can be provided around the school network without expensive cabling costs.



#### Hot Desking

Your team can login to any phone extension and get their own personalised set up, features and access rights





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### Solutions



#### Staff Room Voicemail

Provides desktop screen pop and telephone call based alerts when an emergency or advisory number has been dialed. Location sharing information allows school staff to respond more quickly to emergency situations and mobilise internal staff when needed.



#### Create Dial-in Parent Updates

Provide parents with access to prerecorded message on exam timetables, school trips and other information, phones based on a pre-defined schedule.







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### Flexible Solutions for Educational Facilities



#### IP Telephony

IP telephony is bringing productivity, simplicity and choice to Educational Facilities.

Cost savings, lower maintenance costs

efficient, web-based additions, moves and changes.



#### Converged Networks

Converged voice and data network operate more efficiently than separate networks.

The benefits of unified email and voicemail, straight to the user's desktop allow for improved efficiency.



#### Bulk SMS Solutions

Bulk SMS solutions allow you to notify staff, pupils and parents quickly and efficiently.

Get a platform and bundles from incovo to improve your communications.





# Education Sector



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### About incovo



incovo is a communications technology integrator of category leading unified communications, infrastructure, integrated network solutions and document management solutions to small and mid-sized organisations throughout the UK. Our focus is creating dependable, cost effective business communications solutions for businesses that ensure a variety of methods of collaboration to meet the ever changing market conditions.

At incovo, we provide fast and effective support to all of our customers through our multichannel support network – allowing our customers to feel the benefits of compelling solutions that will enable their businesses to grow, tailored to their needs.

Contact Us today to hear more about our solutions 0845 450 8400



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